New ICRC Resource | Information Sharing to Improve Care Coordination for High-Risk Dual Eligible Special Needs Plan Enrollees: Key Questions for State Implementation

Starting in 2021, Medicare Advantage Dual Eligible Special Needs Plans (D-SNPs) not providing coverage of Medicaid long-term services and supports or behavioral health benefits will be required to notify the state or the state’s designee when their enrollees are admitted to a hospital or skilled nursing facility. The goal of these admission notifications is to ensure timely initiation of care management activities around transitions of care, and, in turn, help lower readmission rates and more effectively support D-SNP enrollees to return to community based settings.

A new ICRC technical assistance tool Information Sharing to Improve Care Coordination for High-Risk Dual Eligible Special Needs Plan Enrollees: Key Questions for State Implementation describes key issues states will want to address as they work with D-SNPs and other parties to design and implement information-sharing requirements. The tool includes model D-SNP contract language states can adapt for inclusion in their D-SNP contracts. Because D-SNPs must submit their 2021 contracts to CMS by early July 2020, all states should begin to consider the new information sharing requirements now in order to have sufficient time to develop new contract language and processes for 2021.

Related Resources

- Promoting Information Sharing by Dual Eligible Special Needs Plans to Improve Care Transitions: State Options and Considerations This brief examines the approaches used by three states to develop and implement information-sharing processes for their D-SNPs that support care transitions. The brief includes examples of contract language and strategies to encourage plan collaboration and problem solving around information sharing.

- Update on State Contracting with D-SNPs: The Basics and Meeting New Federal Requirements for 2021 This webinar provides an overview of state strategies for contracting with D-SNPs to improve care coordination and Medicare-Medicaid alignment for dually eligible enrollees. Special attention is given to new federal D-SNP integration standards for 2021 contract year, and how states can work with plans to meet these requirements.

ABOUT THE INTEGRATED CARE RESOURCE CENTER
The Integrated Care Resource Center is a national initiative of the Centers for Medicare & Medicaid Services to help states improve the quality and cost-effectiveness of care for individuals dually eligible for Medicare and Medicaid. The state technical assistance activities are coordinated by Mathematica and the Center for Health Care Strategies. For more information, visit www.integratedcareresourcecenter.com.

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